Client Profile



Private and Confidential

Client 1	
Client 2	
Adviser	Christopher Cachia
Address	Suite 19, Level 15, 401 Docklands Drive, DOCKLANDS VIC 3008

Important Notice to Clients

In order for us to provide financial planning advice to you, we need to have a reasonable basis for that advice. The information requested in this Client Profile is one of the tools we use to establish a basis for the advice we will provide. It is therefore important for you to complete this document as accurately and fully as possible. Failure to do so could result in advice being provided that is not appropriate to your individual needs, circumstances and objectives.

Christopher Cachia & Associates Pty Ltd ACN 098 038 898 ATF Cachia Trading Trust ABN 60 947 356 801
Trading as CCA Financial Planners
Authorised Representatives of GWM Adviser Services Limited
Trading as Garvan Financial Planning ABN 96 002 071 749
Australian Financial Services Licensee
Registered Office at Level 1, 105-153 Miller Street North Sydney NSW 2060

Client Profile - July 2013 Page 1 of 30

Table of Contents

Financial planning and you	3
Your short term goals (within the next 2 years)	3
Your medium term goals (2 to 5 years away)	3
Your long term goals (more than 5 years away)	3
Your Retirement	4
Your lifestyle in retirement	5
Personal information	6
Dependant family members	6
Your current estate planning details	7
Your contact details	7
Your current financial position	8
Income	8
Non-financial assets	8
Your liabilities	9
Your debt management needs	10
Your current entities	10
Your annual expenditure	10
Your attitude towards investment risk	11
Risk & return discussion tools	17
Superannuation details	19
Your financial assets	20
Current personal protection details	21
Life and Total & Permanent Disability Insurance	21
Income Protection	21
Trauma Cover	22
General insurance	22
Your current advisers	22
Our Acknowledgments	25
Information Release Form	27
Information Release Form	28
Option to Quete Tay File Number	20

Financial planning and you Briefly outline your reasons for seeking financial

Are there any specific issues that are of particular importance to you? 1	Briefly outline your reasons for seeking financial advice.			
Are there any specific issues that are of particular importance to you? 1. 2. 3. Your short term goals (within the next 2 years) What plans or goals would you like to achieve during the next 2 years? (Holiday, purchase a car, purchase a house, renovations, repay mortgage, insurance, travel, start a family, change jobe). Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ S Your medium term goals (2 to 5 years away) What are your medium term plans or goals? (Purchase a house, repay mortgage, insurance, boost retirement savings, educate children, travel, replace car) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savings to debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savings to debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$ \$ \$	1			
Are there any specific issues that are of particular importance to you? 1	2.			
S S S S S S S S S S	3.			
1. 2. 3. Your short term goals (within the next 2 years) What plans or goals would you like to achieve during the next 2 years? (Holiday, purchase a car, purchase a house, renevositions, repay mortgage, insurance, travel, start a family, change jobs) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ Your medium term goals (2 to 5 years away) What are your medium term plans or goals? (Purchase a house, repay mortgage, insurance, boost retirement savings, educate children, travel, replace car) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savine be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ Your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savine be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$	Are there any specific issues that are of particular impor	tance to you?		
Your short term goals (within the next 2 years) What plans or goals would you like to achieve during the next 2 years? (Holiday, purchase a car, purchase a house, renovations, repay mortgage, insurance, travel, start a family, change jobs) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount		, , , , , , , , , , , , , , , , , , , ,		
Your short term goals (within the next 2 years) What plans or goals would you like to achieve during the next 2 years? (Holiday, purchase a car, purchase a house, renovations, repay mortgage, insurance, travel, start a family, change jobs) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount				
What are pour medium term goals (2 to 5 years away) What are your medium term plans or goals? (Purchase a house, repay mortgage, insurance, boost retirement savings, educate children, travel, replace car) Please rank in order of priority (very low, low, moderate, high, very high) Your medium term goals (2 to 5 years away) What are your medium term plans or goals? (Purchase a house, repay mortgage, insurance, boost retirement savings, educate children, travel, replace car) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a bousiness, purchase a holiday home, asset protection, boost retirement savine debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ Your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savine debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$				
Please rank in order of priority (very low, low, moderate, high, very high) Petail of Goal	Your short term goals (within the next 2 year	ars)		
Priority When Amount S S Your medium term goals (2 to 5 years away) What are your medium term plans or goals? (Purchase a house, repay mortgage, insurance, boost retirement savings, educate children, travel, replace car) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount S S S Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savine be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount S S S S S S S S S S S S S S S S S S	What plans or goals would you like to achieve during the	e next 2 years? (Hol	iday, purchase	e a car, purchase a house,
S S S S S S S S S S	Please rank in order of priority (very low, low, moderate,	high, very high)		
Your medium term goals (2 to 5 years away) What are your medium term plans or goals? (Purchase a house, repay mortgage, insurance, boost retirement savings, educate children, travel, replace car) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savin be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$ \$ \$	Detail of Goal	Priority	When	Amount
Your medium term goals (2 to 5 years away) What are your medium term plans or goals? (Purchase a house, repay mortgage, insurance, boost retirement savings, educate children, travel, replace car) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savine debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$				
Your medium term goals (2 to 5 years away) What are your medium term plans or goals? (Purchase a house, repay mortgage, insurance, boost retirement savings, educate children, travel, replace car) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savine debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$ \$ \$				
Your medium term goals (2 to 5 years away) What are your medium term plans or goals? (Purchase a house, repay mortgage, insurance, boost retirement savings, educate children, travel, replace car) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savin be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$				- ·
What are your medium term plans or goals? (Purchase a house, repay mortgage, insurance, boost retirement savings, educate children, travel, replace car) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement saving be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$				\$
What are your medium term plans or goals? (Purchase a house, repay mortgage, insurance, boost retirement savings, educate children, travel, replace car) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement saving be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$				
children, travel, replace car) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savin be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	Your medium term goals (2 to 5 years away	')		
Detail of Goal Priority When \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savin be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$	What are your medium term plans or goals? (Purchase a l children, travel, replace car)	house, repay mortgage	e, insurance, b	oost retirement savings, educate
\$ \$ \$ Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savin be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$	Please rank in order of priority (very low, low, moderate,	high, very high)		
S S S S S S S S S S	Detail of Goal	Priority	When	Amount
Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savin be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$				\$
Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement saving be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$				\$
Your long term goals (more than 5 years away) What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement savin be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$				\$
What are your long term plans or goals? (Purchase a business, purchase a holiday home, asset protection, boost retirement saving be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$				\$
be debt free, financial independence, retire) Please rank in order of priority (very low, low, moderate, high, very high) Detail of Goal Priority When Amount \$ \$ \$ \$ \$	Your long term goals (more than 5 years av	vay)		
Detail of Goal Priority When Amount \$ \$ \$ \$ \$ \$	What are your long term plans or goals? (Purchase a busing be debt free, financial independence, retire)	ness, purchase a holida	ay home, asse	t protection, boost retirement savin
\$ \$ \$ \$	Please rank in order of priority (very low, low, moderate,	high, very high)		
\$ \$	Detail of Goal	Priority	When	Amount
\$ 				\$
				\$
<u> </u>				\$
				\$

Client Profile - July 2013 Page 3 of 30

Are there any other issues that we need to take into cons	ideration that may affect	you achieving your goals?
e.g. health, job security, aging parents		
Briefly detail your past experiences with Financial Plannir	ng.	
What are your expectations of our services?		
Do you require a cash reserve (for emergencies or discre	tionary spending)?	Yes / No
If so, how much do you require?		\$
Do you have a preference to Ethical Investments?		Yes / No
What is your investment time frame?		o 0 – 2 years
		o 2 – 5 years
		o 5 + years
Your Retirement		
	Client 1	Client 2
What is your planned retirement age?		
Please rank the priority of your retirement		
If you are close to retirement, what is your intended retirement date?		
What amount (in today's dollars) do you need to support		
your preferred retirement lifestyle?	\$	\$
What sources of income do you expect to rely on in retire	ment?	
e.g. part-time work, Social Security	ment:	
Client 1		
Client 2		

Client Profile - July 2013 Page 4 of 30

Do you intend on leaving an inheritance to your dependents?

Your lifestyle in retirement

In addition to your day to day living expenses, please outline the lifestyle activities you wish to pursue in retirement and estimate the cost in today's dollars.

Lifestyle activity	Priority	Amount
		\$
		\$
		\$
		\$
		\$
		\$
	Total	\$

Client Profile - July 2013 Page 5 of 30

Personal information

	С	lient 1		Client 2		
Title						
Surname						
Given Names						
Preferred Name						
Date of Birth		/		/ /		
Country of Birth						
Residence/Domicile						
Sex	o Male	o Female	o Male	o Female		
Marital Status/Relationship	o Divorced	larried o Defacto d o Separated d o Unknown	o Divo	o Single o Married o Defactoo Divorced o Separatedo Widowed o Unknown		
Do you have any health issues?	o Yes	o No	o Ye	es o No		
If so, please provide details			_			
Occupation						
Qualifications						
Employment Status	o Self Employe	Part Time o Casual ed o Home maker o Not Employed	o Self Em	e o Part Time o Casual ployed o Home maker ed o Not Employed		
Employer						
Employer Contact Details						
Do you wish to disclose your Tax	File Number to you	r adviser?	o Yes	o No		
Note: If you wish to disclose yo Quote Tax File Number" docum				d sign the "Option to		
Are you a smoker?	o Yes	o No	o Yes	o No		
Private Health Insurance	o Yes	o No	o Yes	o No		
Hobbies/Personal Interests						
			_			

Dependant family members

e.g. Parents, Children

Name	Relationship	Date of	Birth	Financially Dependent?	Support to Age
		_	/	Yes / No	
		_	/	Yes / No	
		_	/	Yes / No	

Client Profile - July 2013 Page 6 of 30

Your current estate planning details

Business E-mail

Preferred Contact

	Client 1	Client 2
Do you have a valid Will?	Yes / No	Yes / No
Date of Will	1 1	
Last reviewed?	/ /	
Will location		
Executor name(s)		
Do you have a Power of Attorney?	Yes / No o Enduring o Other	Yes / No o Enduring o Other
Do you have an Enduring Power of Guardianship?	Yes / No	Yes / No
Expected inheritances:	\$	\$
	(Tick if completed) o	
Estate Plan – Supplementary Form # 17 Your contact details	(Tick if completed) o	
Your contact details	(Tick if completed) o	
Your contact details Residential Address Postal Address	(Tick if completed) o	
Your contact details Residential Address Postal Address (if different from above)	(Tick if completed) o	
Your contact details Residential Address Postal Address (if different from above) o Tick if same as above	(Tick if completed) o	
Your contact details Residential Address Postal Address (if different from above) o Tick if same as above Home Phone	(Tick if completed) o	
	(Tick if completed) o	
Your contact details Residential Address Postal Address (if different from above) o Tick if same as above Home Phone	(Tick if completed) o	Client 2
Your contact details Residential Address Postal Address (if different from above) o Tick if same as above Home Phone Home E-mail		
Your contact details Residential Address Postal Address (if different from above) o Tick if same as above Home Phone		

Client Profile - July 2013 Page 7 of 30

Home / Work / Mobile / E-mail Home / Work / Mobile / E-mail

Your current financial position

Income

Before-tax income	Client 1	Client 2
Salary/wages/earnings	\$ per annum	\$ per annum
Interest/dividends	\$ per annum	\$ per annum
Government support/ Veterans' Affairs e.g. Age Pension	\$ per annum	\$ per annum
Superannuation pension	\$ per annum	\$ per annum
Other e.g. Rental, Family allowance, Child maintenance	\$ per annum	\$ per annum
Total annual before-tax income	\$	\$

Notes (Salary packaging details, bonus details, business income, child maintenance)

Non-financial assets

For Ownership, specify the manner of ownership (solely owned, joint tenants or tenant-in-common) and the name of the owner or owners.

	Owner	Purchase Date	Amount	Details
Assets				
Residential Home			\$	
Household Contents			\$	
Non-income producing Real Estate (Holiday Home, Vacant Land)			\$	
Car(s)			\$	
Boat/Marine Equipment			\$	
Caravan			\$	
Collectables/Art/Antiques or Other Valuables			\$	
Total Assets			\$	
Notes				

Client Profile - July 2013 Page 8 of 30

Your liabilities

	Loan Amount Outstanding	Lender Name	Owner (Client 1/ Client 2 / Joint)	Loan Type (P&I or I)	Interest Rate	Fixed (F) or Variable (V)	Loan Term Remaining	Repayments	Frequency (F/n or Mth)	Percentage Tax Deductible
Non Tax Deductibl	le									
Principal Home	\$				<u>%</u>			\$		%
Car Loan	\$				%			\$		%
Personal Loan	\$				%			\$		%
Credit Cards	\$				%			\$		%
Other	\$				%			\$		%
Tax Deductible										
Investment Line of Credit	\$				%			\$		%
Investment Loan	\$				%			\$		%
Investment Loan	\$				%			\$		%
Other	\$				%			\$		%
Notes										

Client Profile - July 2013 Page 9 of 30

Your debt management needs

	Client 1	Client 2
Does your home loan have an offset account or redraw facility?	Yes / No	Yes / No
Are there any fees or charges associated with variations to your loan repayments?	Yes / No	Yes / No
If Yes , please provide details		
Have you made extra repayments into your home loan or offset account?	Yes / No	Yes / No
If Yes, how much do you have immediate access to?		
Are you able to credit your salary directly into your loan or offset account?	Yes / No	Yes / No
If No , how much extra cash would you be comfortable in using to pay off your non-deductible debt?		
What is the interest free period associated with your credit cards?		
Do you pay off your credit card within the interest free period?	Yes / No	Yes / No

Your current entities

The following information will provide us with a brief summary of your current entities.

, , , , , , , , , , , , , , , , , , ,	. , . ,	
	Client 1	Client 2
Do you have a Self Managed Super Fund?	Yes / No	Yes / No
Do you have a Private Company?	Yes / No	Yes / No
Do you have a Trust?	Yes / No	Yes / No
If you answered 'Yes' to any of these questions, please co	mplete the details in the con	responding Supplementary Form
Self-Managed Superannuation Fund – Supplementary For	m # 2 (Tick if completed) o
Private Company – Supplementary Form # 3	(Tick if completed) o
Private Trust – Supplementary Form # 4	(Tick if completed) o

Your annual expenditure

Living Expenses	\$ Do you anticipate any changes in your expenditure over the next 12 months?
Entertainment	\$
Mortgage	\$
Housing	\$
Motor Vehicle	\$ Do you feel there is an opportunity to save any additional funds? If Yes , please provide details.
Insurances	\$
Other	\$
Total	\$

For a detailed budget planner, please refer to the following Supplementary Form:

Budget Planner – Supplementary Form # 5 (Tick if completed) o

Client Profile - July 2013 Page 10 of 30

Your attitude towards investment risk

Why you need to understand risk

There are a number of ways at looking at risk.

The Cambridge dictionary defines risk with elegant simplicity as 'the possibility of something bad happening.' Many investors define it by asking the question: "What are the chances of loosing my money?" Neither of these two definitions is exactly correct in an investment sense. However they may define your attitude toward risk – and that is just as important.

An Australian investment website, Moneymanager (http://moneymanager.smh.com.au), defines risk as 'the variability of returns.' This definition is closer to that used by investment professionals. Professional investors see risk as the difference between expectations and results.

Risk can be the price you pay for returns. Just as the more work you do the more you should be paid, so the more risk you take, the higher return you should receive. This is the 'risk/return trade-off'. It is one of the key concepts on investment.

Any investment decision implies some risk. With a better understanding, you can make a more informed investment decision – accepting some risks and rejecting others. In other words – you can manage risk.

How do I answer the questionnaire?

The questions have been provided to you in a multiple-choice format. Please provide only one answer to each question. As you have a limited choice of answers, you may find that none are your preferred answer to a particular question. Please do your best to select an answer from those available.

Se	ction 1	
1.1	What is your marital status? Never married	
	Divorced	If Client 1 & Client 2 have different
	Separated	answers, consider using different coloured pens to mark the answer. If
	Widowed	the clients' risk profiles differ, this must be noted on the client file.
	Defacto	must be noted on the chefit me.
	Married	
	Do not wish to answer	
1.2	In which sector are you currently employed	or sector you were previously employed?
	Unemployed	
	Labourers	
	Production and transport workers	
	Clerical, service and sales	
	Tradespersons	
	Managers and professionals	
	Do not wish to answer	

Client Profile - July 2013 Page 11 of 30

Section 2

2.1	I usually get what I want in life.
	Strongly agree
	Tend to agree
	Neither agree nor disagree
	Tend to disagree
	Strongly disagree
2.2	If I do not succeed on a task, I tend to give up.
	Strongly agree
	Tend to agree
	Neither agree nor disagree
	Tend to disagree
	Strongly disagree
2.3	I never try anything that I am not sure of.
	Strongly agree
	Tend to agree
	Neither agree nor disagree
	Tend to disagree
	Strongly disagree
2.4	A person can get rich by taking risk.
	Strongly agree
	Tend to agree
	Neither agree nor disagree
	Tend to disagree
	Strongly disagree
2.5	Persistence and hard work usually lead to success.
	Strongly agree
	Tend to agree
	Neither agree nor disagree
	Tend to disagree
	Strongly disagree

Client Profile - July 2013 Page 12 of 30

Section 3

3.1	When considering taking financial risks, how do you view yourself?
	A very low risk taker
	A low risk taker
	A moderately low risk taker
	An average risk taker
	A moderately high risk taker
	A high risk taker
	A very high risk taker
	Which of the following statements best describes your investment knowledge and understanding en considering investment?
	I have profited from investing in shares and managed funds based on my own research and knowledge
	I have invested in shares and managed funds and I have gained a significant amount of knowledge through this experience
	I have invested in shares and managed funds in the past and I have gained some knowledge through this experience
	I have had investments in shares and managed funds without gaining much knowledge in this area
	I have never invested in shares or managed funds and I have virtually no knowledge in this area
3.3	Investment is too difficult to understand.
	Strongly agree
	Tend to agree
	Neither agree nor disagree
	Tend to disagree
	Strongly disagree
3.4	I am more comfortable putting my money in a bank account than in the share market.
	Strongly agree
	Tend to agree
	Neither agree nor disagree
	Tend to disagree
	Strongly disagree
3.5	Making money in shares and bonds is based on luck.
	Strongly agree
	Tend to agree
	Neither agree nor disagree
	Tend to disagree
	Strongly disagree

Client Profile - July 2013 Page 13 of 30

Strongly agree Tend to agree Neither agree nor disagree Strongly disagree 3.7 During times of higher inflation it can be more expensive to borrow money due to high interest rates. Strongly agree Tend to agree Neither agree nor disagree Tend to disagree Strongly disagree Strongly disagree Strongly disagree 3.8 Many types of investments can fluctuate up and down in value. Financial services professionals state that you should be able to endure downturns in the value of your investments over short term periods. Based on the answers below, by how much could your investment fall in value over a short term period before you feel uncomfortable? I would be uncomfortable with any fall in the value of my investments Up to a 5% fall in value Up to a 25% fall in value Up to a 33% fall in value Up to a 33% fall in value Up to a 50% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision? Very pessimistic		The best way to reduce financial risk is to diversify.
Neither agree nor disagree Tend to disagree Strongly disagree Strongly disagree Strongly agree Tend to agree Neither agree nor disagree Tend to agree Neither agree nor disagree Tend to disagree Strongly disagree Tend to disagree Strongly disagree Strongly disagree Tend to disagree Strongly disagree Strongly disagree I would be able to endure downturns in the value of your investments over short term periods. Based on the answers below, by how much could your investments over a short term period before you feel uncomfortable? I would be uncomfortable with any fall in the value of my investments Up to a 5% fall in value Up to a 10% fall in value Up to a 33% fall in value Up to a 33% fall in value Up to a 50% fall in value Up to a 4 fall in value Up to a 50% fall in value Up to a 4 fall in value Up to a 50% fall in value Up to a 4 fall in value Up to a 50% fall in value Up to a 50% fall in value Up to a 4 fall in value Up to a 50% fall in value Up to a 4 fall in value Up to a 50% fall in value Up to a 50% fall in value Up to a 4 fall in value Up to a 50% fall in value Up to a 60% fall in value		Strongly agree
Tend to disagree Strongly disagree 3.7 During times of higher inflation it can be more expensive to borrow money due to high interest rates. Strongly agree Tend to agree Neither agree nor disagree Strongly disagree Strongly disagree 3.8 Many types of investments can fluctuate up and down in value. Financial services professionals state that you should be able to endure downturns in the value of your investments over short term periods. Based on the answers below, by how much could your investment fall in value over a short term period before you feel uncomfortable? I would be uncomfortable with any fall in the value of my investments Up to a 5% fall in value Up to a 10% fall in value Up to a 33% fall in value Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Tend to agree
Strongly disagree 3.7 During times of higher inflation it can be more expensive to borrow money due to high interest rates. Strongly agree Tend to agree Neither agree nor disagree Strongly disagree Strongly disagree 3.8 Many types of investments can fluctuate up and down in value. Financial services professionals state that you should be able to endure downturns in the value of your investments over short term periods. Based on the answers below, by how much could your investment fall in value over a short term period before you feel uncomfortable? I would be uncomfortable with any fall in the value of my investments Up to a 5% fall in value Up to a 10% fall in value Up to a 33% fall in value Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Neither agree nor disagree
3.7 During times of higher inflation it can be more expensive to borrow money due to high interest rates. Strongly agree Tend to agree Neither agree nor disagree Strongly disagree Strongly disagree 3.8 Many types of investments can fluctuate up and down in value. Financial services professionals state that you should be able to endure downturns in the value of your investments over short term periods. Based on the answers below, by how much could your investment fall in value over a short term period before you feel uncomfortable? I would be uncomfortable with any fall in the value of my investments Up to a 5% fall in value Up to a 10% fall in value Up to a 25% fall in value Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Tend to disagree
rates. Strongly agree Tend to agree Neither agree nor disagree Strongly disagree Strongly disagree 3.8 Many types of investments can fluctuate up and down in value. Financial services professionals state that you should be able to endure downturns in the value of your investments over short term periods. Based on the answers below, by how much could your investment fall in value over a short term period before you feel uncomfortable? I would be uncomfortable with any fall in the value of my investments Up to a 5% fall in value Up to a 10% fall in value Up to a 25% fall in value Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Strongly disagree
Tend to agree Neither agree nor disagree Tend to disagree Strongly disagree 3.8 Many types of investments can fluctuate up and down in value. Financial services professionals state that you should be able to endure downturns in the value of your investments over short term periods. Based on the answers below, by how much could your investment fall in value over a short term period before you feel uncomfortable? I would be uncomfortable with any fall in the value of my investments Up to a 5% fall in value Up to a 10% fall in value Up to a 25% fall in value Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		• • • • • • • • • • • • • • • • • • • •
Neither agree nor disagree Tend to disagree Strongly disagree 3.8 Many types of investments can fluctuate up and down in value. Financial services professionals state that you should be able to endure downturns in the value of your investments over short term periods. Based on the answers below, by how much could your investment fall in value over a short term period before you feel uncomfortable? I would be uncomfortable with any fall in the value of my investments Up to a 5% fall in value Up to a 10% fall in value Up to a 25% fall in value Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Strongly agree
Tend to disagree Strongly disagree 3.8 Many types of investments can fluctuate up and down in value. Financial services professionals state that you should be able to endure downturns in the value of your investments over short term periods. Based on the answers below, by how much could your investment fall in value over a short term period before you feel uncomfortable? I would be uncomfortable with any fall in the value of my investments Up to a 5% fall in value Up to a 10% fall in value Up to a 25% fall in value Up to a 33% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Tend to agree
Strongly disagree 3.8 Many types of investments can fluctuate up and down in value. Financial services professionals state that you should be able to endure downturns in the value of your investments over short term periods. Based on the answers below, by how much could your investment fall in value over a short term period before you feel uncomfortable? I would be uncomfortable with any fall in the value of my investments Up to a 5% fall in value Up to a 10% fall in value Up to a 25% fall in value Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Neither agree nor disagree
3.8 Many types of investments can fluctuate up and down in value. Financial services professionals state that you should be able to endure downturns in the value of your investments over short term periods. Based on the answers below, by how much could your investment fall in value over a short term period before you feel uncomfortable? I would be uncomfortable with any fall in the value of my investments Up to a 5% fall in value Up to a 10% fall in value Up to a 25% fall in value Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Tend to disagree
state that you should be able to endure downturns in the value of your investments over short term periods. Based on the answers below, by how much could your investment fall in value over a short term period before you feel uncomfortable? I would be uncomfortable with any fall in the value of my investments Up to a 5% fall in value Up to a 10% fall in value Up to a 25% fall in value Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Strongly disagree
Up to a 5% fall in value Up to a 10% fall in value Up to a 25% fall in value Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?	stat peri	e that you should be able to endure downturns in the value of your investments over short term ods. Based on the answers below, by how much could your investment fall in value over a short
Up to a 10% fall in value Up to a 25% fall in value Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		
Up to a 25% fall in value Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		
Up to a 33% fall in value Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Up to a 10% fall in value
Up to a 50% fall in value A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Up to a 25% fall in value
A fall in value of more than 50% Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Up to a 33% fall in value
Section 4 4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		Up to a 50% fall in value
4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		
4.1 When you have made a significant financial decision, which of the following best describes how you usually feel after making such a decision?		A fall in value of more than 50%
you usually feel after making such a decision?		A fall in value of more than 50%
☐ Very pessimistic	Sec	
	4.1	tion 4 When you have made a significant financial decision, which of the following best describes how
Somewhat pessimistic	4.1	tion 4 When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision?
Neither pessimistic nor optimistic	4.1	tion 4 When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic
Somewhat optimistic	4.1	tion 4 When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic
☐ Very optimistic	4.1 you	tion 4 When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic
4.2. If you were confronted with a significant financial decision in relation to an investment would you	4.1 you	tion 4 When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic
be more concerned about the potential losses or the potential gains?	4.1 you	tion 4 When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you
	4.1 you	when you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you more concerned about the potential losses or the potential gains?
be more concerned about the potential losses or the potential gains?	4.1 you	When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you nore concerned about the potential losses or the potential gains? Always the potential losses
be more concerned about the potential losses or the potential gains? Always the potential losses	4.1 you	When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses
be more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses	4.1 you	When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic nor optimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you nore concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains
be more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains	4.1 you	When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains Usually the potential gains
be more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains Usually the potential gains	4.1 you	When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you nore concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains Usually the potential gains Always the potential gains Always the potential gains Have you ever invested a significant amount of money into an investment that fluctuates up and
4.2. If you were confronted with a significant financial decision in relation to an investment would you	4.1 you	tion 4 When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic
	4.1 you	tion 4 When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you
	4.1 you	tion 4 When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you
be more concerned about the potential losses or the potential gains?	4.1 you	when you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you more concerned about the potential losses or the potential gains?
be more concerned about the potential losses or the potential gains?	4.1 you	when you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you more concerned about the potential losses or the potential gains?
be more concerned about the potential losses or the potential gains? Always the potential losses	4.1 you	When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you nore concerned about the potential losses or the potential gains? Always the potential losses
be more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses	4.1 you	When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses
be more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains	4.1 you	When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic nor optimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you nore concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains
be more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains Usually the potential gains	4.1 you	When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains Usually the potential gains
be more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains Usually the potential gains	4.1 you	When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains Usually the potential gains
be more concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains Usually the potential gains Always the potential gains Have you ever invested a significant amount of money into an investment that fluctuates up and	4.1 you	When you have made a significant financial decision, which of the following best describes how usually feel after making such a decision? Very pessimistic Somewhat pessimistic Neither pessimistic nor optimistic Somewhat optimistic Very optimistic If you were confronted with a significant financial decision in relation to an investment would you nore concerned about the potential losses or the potential gains? Always the potential losses Usually the potential losses Equally concerned about the losses and gains Usually the potential gains Always the potential gains Always the potential gains Have you ever invested a significant amount of money into an investment that fluctuates up and

Client Profile - July 2013 Page 14 of 30

	Moderately anxious
	Slightly anxious
	Not worried at all
	I have never invested in this type of investment
	When financial decisions you have made in the past have not turned out to be as successful as had planned, which of the following statements best describes how you felt?
	Highly anxious
	Moderately anxious
	Slightly anxious
	Not worried at all
	If you have ever borrowed money to make an investment other than your home, what type of estment was it?
	An investment property
	Managed Funds
	Shares
	A mix of two or more of the above
	I have never borrowed to invest in any of these investments
4.6	Based on your answer to question 4.5, how did borrowing to invest make you feel?
	Very stressed
	Somewhat stressed
	Did not concern me
	Confident
	Excited
	Not applicable
Sec	etion 5
	Suppose you unexpectedly inherited a large sum of money, you are debt free and wanted to invest money for your future. Which of the following investments would you consider most appropriate?
	Invest the majority in cash and term deposits
	Invest the majority in real estate
	Invest the majority in shares
	A mix of two or more of the above
	Spend it all

Client Profile - July 2013 Page 15 of 30

by e shar pric thou pros com	Suppose that two years ago you purchased shares in a company that was recommended to you experts due to the future business prospects of that company. After a two year period of the re market in a downward trend (a bear market) the shares of the company were trading at a lower e than what you paid for them. You subsequently receive expert advice that confirms that even ugh the share price is lower due to the share market conditions over the last two years, the future spects of the company are even stronger than previously advised. Given that your shares in this upany are already trading at a loss, would you buy more shares in this company based on the st expert advice?
	Definitely not
	Probably not
	Not sure
	Probably
	Definitely
and stre the rem	A retirement income stream provides regular income usually in the form of a pension payment is generally purchased using your savings and superannuation benefits. Retirement income ams come in many forms and vary as to the level of flexibility and control that a person has over income stream, the underlying investment and whether or not your beneficiaries will receive the aining value of your investment in the event of your death. Assume you invested your lifeings into a retirement income stream, what are the features that would be the most important to?
	Ability to access your capital at any time and retain control over the investment strategy, however the income stream would not be guaranteed for life Receiving a lower less flexible income stream that is guaranteed to last the life-time of you and your partner with no residual value paid to your estate in the event of your deaths
	Do not have a preference
the the	Investment gearing is the process of borrowing money to invest, although gearing can increase potential return significantly and often provide taxation benefits; it also significantly increases level of risk. Suppose a financial adviser recommended that you borrow money to invest in a folio of managed funds and shares, which of the following would best describe your reaction? I would see this as an opportunity to significantly increase my wealth and would not be concerned about the increased risk
	I would consider the opportunity but would feel uneasy about the increased risk
	I would never agree to borrow money to invest as I consider the risk too high
the simi you affa	One of the major aspects of financial planning is to organise your financial affairs to minimise impact of taxation and maximise any available Government benefits such as the age pension or ilar benefit. After organising your financial affairs in this way, a change in legislation could leave in a worse position or no better off. In consideration of this issue would you organise your irs in this way in order to qualify for a Government benefit or to minimise taxation, and bear the that the legislation may change?
	I would not take a risk if there were any chance that legislation could change and leave me in a worse position.
	I would take a risk if there was a relatively low chance that the legislation could change leaving me in a worse position
	I would only take a risk if there was at least a 50% chance or greater that I would be in a better position.
life : life : risk	Suppose that you have set an objective to retire at a particular age and have also determined the style you require in retirement. Your financial adviser has advised you that in order to achieve the style you require in retirement at the specified age, you will need to make investments of a higher than you would normally feel comfortable with. Which of the following options would you feel at comfortable with?
	I would rather take a higher risk investment than alter my retirement objectives
	I would rather take a combination of higher risk investment as well as altering my retirement objectives
	I would rather alter my retirement objectives than take any more risk

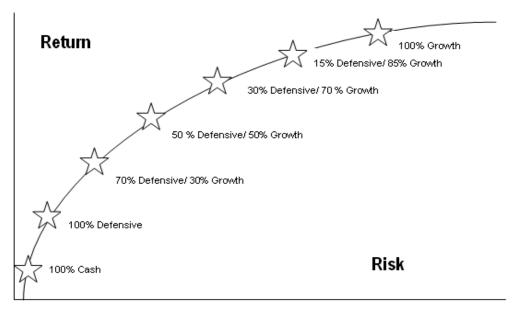
Client Profile - July 2013 Page 16 of 30

Risk & return discussion tools

Having an understanding of what you want your investments to achieve is an important part of the financial planning process.

You must be rational and ensure that your investments assist you in achieving your goals. To do this you must focus on **objective** and **time frame**.

Risk Profile: Spectrum of Return/Risk (for illustrative purposes)



Performance of Asset Classes 1996 - 2010

		Australian Fixed Interest				International Shares	
1996	7.6	11.9	9.5	14.2	14.5	6.2	
1997	5.6	12.2	10.7	21.9	12.2	41.6	
1998	5.1	9.5	10.1	18.4	9.7	32.3	
1999	5.0	-1.1	0.3	-4.7	19.5	17.2	
2000	6.3	11.9	9.7	19.7	6.3	2.2	
2001	5.3	5.5	8.3	14.6	10.5	-10.0	
2002	4.8	8.8	11.6	11.8	-8.6	-27.4	
2003	4.9	3.0	6.6	8.8	15.0	-0.8	
2004	5.6	7.0	8.9	32.0	27.9	9.9	
2005	5.7	5.8	6.6	12.5	22.5	16.8	
2006	6.0	3.1	4.4	34.0	24.5	11.5	
2007	6.8	3.5	6.6	-8.4	16.2	-2.6	
2008	7.6	15.0	9.2	-54.0	-38.9	-24.9	
2009	3.5	1.7	8.0	7.9	37.6	-0.3	
2010	4.7	6.0	9.2	-0.4	1.9	-2.0	
Best 1 year return	7.6	15.0	11.6	34.0	37.6	41.6	
Worst 1 year return	3.5	-1.1	0.3	-54.0	-38.9	-27.4	
5 year average return	5.6	6.9	8.0	8.6	11.4	4.6	

Indices Used

UBSA 90 Day Bank Bill

UBSA Composite Bond All Maturities Index

Barclays Capital Global Aggregate Index (Hedged into A\$)

S&P/ASX 200 A-REITs Accumulation Index

S&P/ASX 300 Accumulation Index (All Ords before 1/4/2000)

MSCI World ex-Australia NET WHT

Source: Mercer

Client Profile - July 2013 Page 17 of 30

^{*} Illustrative purposes only. It is important to note that past performance is no indication of future performance.

Notes	

Client Profile - July 2013 Page 18 of 30

Superannuation Fund	Owner Client 1 / Clie	Current Account ent 2 Balance	Policy Number	Investment Type (1)	Exit Fees	
		\$			Yes / No	
		\$			Yes / No	
		\$			Yes / No	
		 \$			Yes / No	
		**************************************			Yes / No	
		\$			Yes / No	
		\$			Yes / No	
		 \$			Yes / No	
(1) Select from the followi	ng: Cap Gu	aranteed / Cap Stable / Ba	alanced / Growth / Au	ıst & Int'l Shares		
nsurance (held in Super)		Client 1		Client 2		
Death Cover		\$	\$			
ГРD		\$	\$			
Income Protection/Salary		\$ benefit p	eriod \$	benefit p	eriod	
Continuance/ Temporary		Waiting period	Wai	Waiting period		
In which fund(s) is this ins cover held?	surance					
		Client 1		Client 2		
Contribution Details		••				
Contribution Details Accumulation Superan	nuation Fเ					

For a more detailed Superannuation collection form, refer to:

Superannuation Details – Supplementary Form # 6

(Tick if completed) o

PLEASE PROVIDE A COPY OF YOUR MOST RECENT STATEMENT(S).

Client Profile - July 2013 Page 19 of 30

Your financial assets

Enter all existing investments including cash and bank accounts, managed funds, shares, debentures, term deposits, insurance bonds, and friendly society bonds. For Ownership, specify the manner of ownership (solely owned, joint tenants or tenant-in-common) and the name of the owner or owners. Do <u>not</u> include the principal home. Use a Supplementary Form for superannuation or retirement income stream products (see list below).

Investment Description	Owner/Manner of Ownership (Client 1 / Client 2 / Joint Tenants/Tenants in Common)	Units/No. of Shares	Current Value	Purchase Price	Date Purchased	Income %	Growth %	Franked %	Redeem
			\$	\$	/ /				Yes / No
			\$	\$	/ /				Yes / No
			\$	\$	/ /				Yes / No
			\$	\$	/ /				Yes / No
			\$	\$	/ /				Yes / No
			\$	\$	/ /				Yes / No
			\$	\$	/ /				Yes / No
			\$	\$	/ /				Yes / No
			\$	\$	/ /				Yes / No
			\$	\$	/ /				Yes / No

PLEASE PROVIDE A COPY OF YOUR MOST RECENT STATEMENT(S).

Supplementary Forms

Pensions/Term Allocated Pensions- Supplementary Form # 7	(Tick if completed)	o
Fixed Term or Lifetime Annuities/Pensions – Supplementary Form # 8	(Tick if completed)	o
Commutations – Supplementary Form # 9	(Tick if completed)	o
Direct Property – Supplementary Form # 10	(Tick if completed)	o
Superannuation Withdrawals – Supplementary Form # 11	(Tick if completed)	o
Termination Payments – Supplementary Form # 12	(Tick if completed)	o

Client Profile - July 2013 Page 20 of 30

Current personal protection details

Life and Total & Permanent Disability Insurance

	er? o Yes o No Client 1	Client 2
nsurer		
Policy Owner		
Policy Type		
Policy Number		
Date of Commencement		
Total Premium	\$ per	\$ per
Sum Insured - Life	\$	\$
- TPD	\$	\$
Current Withdrawal Value	\$	\$
Current Account Balance	\$	\$
Total Death Benefit	\$	\$
Nominated Beneficiaries		
Own Occupation or Any	o Own o Any	o Own o Any
_oading/Exclusions		
	n? a Ves a No	
Income Protection Do you have Income Protection	n? o Yes o No Client 1	Client 2
		Client 2
Do you have Income Protection		Client 2
Do you have Income Protection nsurer Policy Owner		Client 2
Do you have Income Protection		Client 2
Do you have Income Protection nsurer Policy Owner Policy Type Policy Number		Client 2
Do you have Income Protection nsurer Policy Owner Policy Type Policy Number Date of Commencement	Client 1	
Do you have Income Protection Insurer Policy Owner Policy Type	Client 1	
Do you have Income Protection Insurer Policy Owner Policy Type Policy Number Date of Commencement Total Premium	Client 1	
Do you have Income Protection nsurer Policy Owner Policy Type Policy Number Date of Commencement Total Premium Stepped/Level Premium Type Monthly Benefit	/ / s per	\$ per
Do you have Income Protection Insurer Policy Owner Policy Type Policy Number Date of Commencement Total Premium Stepped/Level Premium Type	/ / s per	\$ per
Do you have Income Protection nsurer Policy Owner Policy Type Policy Number Date of Commencement Total Premium Stepped/Level Premium Type Monthly Benefit Benefit Period Waiting Period	/ / s per	\$ per
Do you have Income Protection Insurer Policy Owner Policy Type Policy Number Date of Commencement Total Premium Stepped/Level Premium Type Monthly Benefit Benefit Period	Client 1	\$ per
Do you have Income Protection Policy Owner Policy Type Policy Number Date of Commencement Fotal Premium Stepped/Level Premium Type Monthly Benefit Benefit Period Waiting Period Indexed to CPI	\$ per	\$ per

PLEASE PROVIDE A COPY OF YOUR MOST RECENT STATEMENT(S).

Client Profile - July 2013 Page 21 of 30

Trauma Cover

Do you have Trauma Cover?	o Yes	o No		
		Client 1	Client 2	
Insurer				
Policy Owner				
Policy Type				
Policy Number				
Date of Commencement		/ /	/ /	
Total Premium	\$	per	\$ per	
Sum Insured	\$		\$	
Loading/Exclusions				

PLEASE PROVIDE A COPY OF YOUR MOST RECENT STATEMENT(S).

Supplementary Forms

Income Protection – Supplementary form # 13	(Tick if completed)	o
Trauma Protection – Supplementary Form # 14	(Tick if completed)	o
Insurance Needs Analysis – Supplementary Form # 15	(Tick if completed)	o

General insurance

	Insurer	Policy Type	Sum Insured	Premium	Commer	ncement ate	Rene Da	
Home			\$	\$	/	/	/	/
Contents			\$	\$	/	/	/	/
Vehicle 1			\$	\$	/	/	/	/
Vehicle 2			\$	\$	/	/	/	/
Investment/Business Property			\$	\$	/	/	/	/
Other (e.g. Professional indemnity, Business)			\$	\$	/	/	/	/
Would you be interested in	n receiving cor	mparative quote	es?			Yes/N	0	

Your current advisers

Existing Adviser	Name	Contact Number	Postal Address
Accountant			
Solicitor			
Stockbroker			
Banker			
Other:			

The Information Release Form attached at the end of this questionnaire will need to be completed to enable us to gain access to your information, held by any of the above advisers and fund managers. Please note that if there are any costs associated with obtaining information from any of the above advisers, we will pass these costs onto you as the client.

Client Profile - July 2013 Page 22 of 30

Adviser Notes	

Client Profile - July 2013 Page 23 of 30

Adviser Notes	

Client Profile - July 2013 Page 24 of 30

Our Acknowledgments

Information in this form

The information provided in this form (Client Profile any supplementary pages) is complete and accurate to the best of my/our knowledge (except where I/we have indicated that I/we have chosen not to provide the information).

I/We understand and acknowledge that by either not fully or accurately completing the Client Profile and any supplementary pages, any recommendation or advice given by the adviser in these circumstances may be inappropriate to my/our needs and that I/we risk making a financial commitment to a financial product that may be inappropriate for the needs identified.

At m	ny re	quest the areas that I requir	e advice on are:				
	□ retirement planning						
	'						
		trauma insurance and incor	ne protection insurance				
	gea	ring					
		ct equities					
	ınst	alment warrants					
Fina	anci	al Services Guide					
			Financial Services Guide Version 7 - 1 st J ervices and/or recommendations.	July 2013 given to me/us on			
Stat	eme	ent of Advice Preparation	Fee				
		for the preparation of the Sta	atement of Advice has been set at \$ on this basis.	and I/we authorise			
Autl	hori	ty for Current Adviser					
I/We	aut	horise	of	to contact any of my/our existing			
advi	sers	whose details I/we have pro	vided.				
Stat	eme	ent of Advice & Related De	ocuments Consent				
		equired, your financial advise ur initial and all future Staten	er will provide you with a Statement of Ac nents of Advice will refer to	dvice outlining the advice provided to			
	such		(Documents) that set out general information (if applicable) and the benefits, cos				
			s (PDS) in the event a financial product hees of the product(s) being recommended				
Rec	eipt	of Documents(s):					
I/we	con	sent to the following docume	ents being made available to me electron	ically:			
		The Statement of Advice					
		Product Disclosure Stateme	nts				
		Understanding Series					
In co	onse	nting, I/we acknowledge that	t:				
	(i)	I/we am able to access and	the Documents electronically either onlin	e or via my nominated email address;			
	(ii)	If I/we wish to obtain a provide these document	printed copy of the Documents I/we can obtain the copy of the Documents I/we can obtain the copy of th	contact my financial adviser who will			
	OR						
		I/wa wish to obtain The State	ement of Advice and the Documents ref	erred to within it in printed form			

Client Profile - July 2013 Page 25 of 30

Information and Privacy Agreement

I/We agree that:

- 1. Subject to the authorisation of the preparation of a Statement of Advice, I am/we are to receive the following financial planning services from the adviser named in this Client Profile & LifeStyle Questionnaire ["adviser"] and understand that my/our personal information (including any sensitive information such as health information and membership of professional organisations ["sensitive information"]) is being collected primarily for these purposes:
- · retirement planning
- estate planning
- superannuation
- · investment planning
- budgeting
- managed investment schemes
- life, trauma insurance and income protection insurance
- gearing
- direct equities
- instalment warrants
- banking including credit and debit products
- arranging for the acquisition and disposal of all relevant products of the type described above; and
- an ongoing review service for my/our investment portfolio or life insurance program.

Your adviser will only provide you with advice that your adviser is permitted to offer you.

- 2. I/We also consent to the disclosure of my/our personal information (including my/our sensitive information):
- to organisations involved in providing my/our adviser with marketing services and to their service providers (for example posting services), so that my/our adviser may offer me/us products and services that might meet my/our financial needs; and
- to other organisations in connection with the sale or proposed sale of all or part of the adviser's business and to the use of that personal information by those organisations for those purposes.
- to other professionals who may need to be engaged in order to implement certain components of my adviser's business succession advice.
- 3. I/We also consent to the collection of my/our personal information for the purpose of my/our adviser providing the services stated above. This consent also relates to my/our sensitive information.
- 4. If I/we have provided personal information about an individual (such as a partner, dependant, employer, or accountant) I/we have or will as soon as practicable, provide the individual with a copy of the Privacy Notification Statement (**PNS**) that was provided to me/us within the Financial Services Guide and made them aware that the PNS applies to their personal information that has been collected for the purpose of my adviser providing me/us with the financial advice I/we have requested.
- 5. If I/we have provided sensitive information about someone else, I/we have or will obtain the consent of that person to that information being collected by my/our adviser and my/our adviser's service providers.
- 6. I consent to the release of my personal information (including my sensitive information) to my spouse or partner.

Delete any item or consent in paragraphs 1 to 6 above which you do not agree with.

Client 1 Signature	 Date	/	/
Client 1 Name			
Client 2 Signature Client 2 Name	Date	/	/
Adviser Signature Christopher Cachia	 Date	/	/

Client Profile - July 2013 Page 26 of 30

Information Release Form

To Whom It I	May Concern,	
I,		
of		
Date of birth		
	all relevant information about my investments, insurances, supera or other financial information be released, upon request, to:	nnuation, bank
Adviser* Naı	ne:	
	Including the following adviser's staff:	
	* ALL staff of CCA Financial Planners	
	Adviser's address and contact details:	
	Suite 19, Level 15, 401 Docklands Drive, DOCKLANDS VIC 3008	3
	Phone: (03) 8651 6555 / Fax: (03) 8651 6550 / Email: info@ccafp	.com.au
	t a photocopy, facsimile or electronic copy of this form as my authorigned form will be held on file at the adviser's address above.	rity.
Client's Sign	ature:	
Date:		
* The advise	r named above will only send this form to those institutions disclosed by the cl	ient and the information

The adviser named above will only send this form to those institutions disclosed by the client and the information provided by those institutions will only be used for the preparation of financial planning services for the aforementioned client.

Client Profile - July 2013 Page 27 of 30

Information Release Form

To Whom It	May Concern,	
I,		
of		
Date of birth		
	t all relevant information about my investments, insurances, superar l/or other financial information be released, upon request, to:	nnuation, bank
Adviser* Na	me:	
	Including the following adviser's staff:	
	* ALL staff of CCA Financial Planners	
	Adviser's address and contact details:	
	Suite 19, Level 15, 401 Docklands Drive, DOCKLANDS VIC 3008	
	Phone: (03) 8651 6555 / Fax: (03) 8651 6550 / Email: info@ccafp	.com.au
	et a photocopy, facsimile or electronic copy of this form as my authorigned form will be held on file at the adviser's address above.	rity.
Client's Sigr	nature:	
Date:		
* The advise	r named above will only aged this form to those institutions displaced by the all	ant and the informati

The adviser named above will only send this form to those institutions disclosed by the client and the information provided by those institutions will only be used for the preparation of financial planning services for the aforementioned client.

Client Profile - July 2013 Page 28 of 30

Option to Quote Tax File Number

Most investment and superannuation application forms request the applicant to provide their Tax File Number (TFN).

As you will be receiving ongoing service from **Garvan Financial Planning** we offer you the option of authorising **Garvan Financial Planning** to hold your TFN, and/or details of your exemption status, in our records.

The collection, use and disclosure of TFNs are strictly controlled by taxation and superannuation laws and the Privacy Act. As an authorised representative of **Garvan Financial Planning**, **Christopher Cachia** is authorised to collect TFNs under the Income Tax Assessment Act 1997.

You are not required to provide us with your TFN and it is not an offence if you choose not to do so.

If you do not provide us with your TFN and you wish to quote your TFN on investment and/or superannuation application forms, you will need to bring your TFN with you when calling into our office to complete these documents.

Important Information

Investment Bodies

Investment bodies are authorised to collect TFNs under the Income Tax Assessment Act 1997. It is not an offence if you choose not to provide your TFN to an investment body. However, if you do not quote your TFN, or exemption status, tax will be deducted from your income distributions at the highest marginal rate.

Some persons/entities are exempted from the TFN quotation arrangements, if the exemption status is notified to the investment body:

Persons receiving any part of an age, service, widow pension or other types of qualifying pension/benefit	state type of pension/ benefit received.
Children under the age of 16, where the investment is NOT public company share/s and the income will be less than \$420 pa	state age.
Entities not required to lodge income tax returns	state reason not required to lodge return.
Non-residents	state country of residence.

Superannuation Bodies and Approved Deposit Funds

Superannuation Bodies and Approved Deposit Funds are authorised to collect TFNs under the Superannuation Industry (Supervision) Act 1993. It is not an offence if you choose not to provide your TFN, however, if you do not provide your TFN:

- you may pay more tax on your superannuation benefit than you have to (you will get a refund at the end of the financial year in your income tax assessment);
- your fund is generally required to reject your non-concessional (after-tax) contributions;
- your concessional (pre-tax including employer) contributions may be taxed at 46.5%; and
- it may be more difficult to find your superannuation benefits if you change address without notifying your fund, or to amalgamate any multiple superannuation accounts.

Client Profile - July 2013 Page 29 of 30

Your Election

Please record your TFN, and/or exemption status, at the bottom of this page.

I instruct **Garvan Financial Planning** to hold my Tax File Number in their records. I authorise **Garvan Financial Planning**, or other recipients approved by **Garvan Financial Planning**, to disclose my TFN, or exemption status, to me, the Australian Taxation Office and investment bodies.

Note: **Garvan Financial Planning** is not permitted to disclose your TFN to superannuation bodies; Approved Deposit Funds or assistance agencies.

I acknowledge that:

- I have read and understood the information above; and
- this authority will remain in force until cancelled by me in writing.

If signing under Power of Attorney, I hereby certify that I have not received notice of revocation of that Power.

Full name of client 1 (individual/entity)		
Full name of client 2 (individual/entity)		
Address		
Client 1 Signature		
Client 2 Signature		
	Company Seal	
Client 1 Tax File Number:	(if applicable)	
Client 2 Tax File Number::		
My exemption status is (if applicable):		

Client Profile - July 2013 Page 30 of 30